

BILLING AUTHORISATION

You represent and warrant that if you are purchasing something from this facility or from Merchants that:

1. any credit or bank account information you supply is true and complete
2. charges incurred by you will be honoured by your credit card company or financial institution, and
3. you will pay the charges incurred by you at the posted prices, including any applicable taxes, fees, and penalties.

You authorise (if online payment is made or autopay information is provided) this facility to charge your debit or credit card account. You understand that a 30-day written notice is required to terminate billing and that you are responsible for payment whether or not your child or student attends classes until you notify Jets Gymnastics in writing.

Should you dispute a charge through your financial institution this may constitute a breach of contract possibly resulting in, but not limited to, penalties, additional fees, collection, legal action, and/or termination of any and/or all current and future services.

Direct Debit Terms and Conditions

This Direct Debit contract is ongoing and will expire when the customer provides a 30-day written notice.

Direct Debit Amount

Direct Debit is processed at a set rate regardless of the number of sessions provided during a billing period.

The joining fee is not included in the direct debit. Upon enrolment, this amount will be automatically debited from the credit or debit card you've provided and is non-refundable.

Processing of Direct Debits

Direct debits are processed on the 15th of every month, or the next business day.

Suspension and Cancellation of Payments

Jets Gymnastics does not allow the suspension of payments. For the cancellation of Direct Debit, a 30-day written notice is required. All cancellations must be communicated in writing via email. When Jets Gymnastics receives the notice of cancellation, it will respond via email to confirm the last direct Debit Date. Customers should not consider their account closed until they have received written confirmation of the cancellation. During the 30-day notice period, the Direct Debit amount will continue to be deducted at the applicable rate. Should there be any arrears in payments, the Customer authorises Jets Gymnastics to debit the outstanding balance to bring the account up to date.

Dispute

If you believe that there has been an error in debiting your account, please notify Jets Gymnastics immediately. If Jets Gymnastics concludes as a result of its investigations that your

account has been incorrectly debited, it will arrange for reimbursement accordingly. Jets Gymnastics will notify you in writing of the amount by which your account has been adjusted.

Confidentiality

Any information, including your account details, provided in your direct debit request will be treated with strict confidentiality. Jets Gymnastics is committed to maintaining the security of all your information and will take all reasonable measures to ensure that its employees or agents who have access to your information do not engage in any unauthorized use, alteration, reproduction, or disclosure of that information.