

RULES, TERMS AND CONDITIONS

Enrolment at Jets Gymnastics Pty Ltd, trading as Jets Gymnastics requires acceptance of the following Terms & Conditions.

Joining Fee

All members will be charged a joining fee per child attending. This joining fee includes registration with Jets Gymnastics, *Gymnastics Victoria*, *Gymnastics Australia* and personal accident insurance. This one-time joining fee provides access to all classes offered at Jets Gymnastics. Upon enrolment, the joining fee will be automatically debited from the credit or debit card you've provided and is non-refundable.

Membership Fee

Membership fees are processed via direct debit monthly at a set rate regardless of the number of sessions provided during a billing period. You must pay the monthly fee regardless of your child's attendance. Should you decide to cancel your membership, a 30-day written notice is required.

Makeup Policy

Makeup classes are designed to allow gymnasts to maintain their training and skill progression. If you're unable to attend your regular class, please notify us online at least three hours before the start of your class to receive a makeup token. Makeup tokens are valid for three months (90 days) from the date of issue and are only available to currently enrolled members. Makeup tokens can be redeemed online where there is availability in a like class. Once a makeup token is redeemed for a class, it cannot be reissued.

In the event of membership cancellation, any remaining makeup tokens will expire. Makeup tokens cannot be transferred and are not issued for Squad classes. Jets Gymnastics does not provide refunds or credits for missed classes. Please note that makeup tokens do not hold any monetary value as Jets Gymnastics continues to hold your spot in the class and cover the operational expenses regardless of your attendance.

Refunds

Jets Gymnastics does not offer refunds. Should you decide to cancel your membership, a 30-day written notice is required.

What to Bring

Jets Gymnastics recommends comfortable clothing or active wear that is easy to move in, with bare feet. As a safety precaution, all members receive a t-shirt that is encouraged to be worn during classes. It's advised not to wear any jewellery, and hair should be tied back. To ensure the safety of personal belongings, kindly refrain from allowing your child to bring valuables into the centre. Jets Gymnastics accepts no responsibility for the safety of personal items.

Arrivals and Departures

The gymnastics program operates during the published times. No classes are held on public holidays.

Parent Supervision

For adults attending a parent participation class with their child, please be aware of the uneven surfaces within the gym. Parents/guardians should not use the equipment and should not coach other children.

In the interest of safety, parents/guardians are not allowed onto the gymnastics floor or equipment area during independent classes unless arrangements have been made in advance.

Drop Off and Pick Up

Please drive with caution and at a reduced speed through our car and the nearby streets.

Gymnasts must be picked up and dropped off from inside the centre.

Responsibility: Jets Gymnastics accepts no responsibility for children dropped off early or picked up late from class. If you are running behind schedule, we encourage you to send a text message to your centre to notify them.

Safety: Parents/guardians are required to provide active supervision for their children both before and after all classes. For children under the age of two, continuous supervision is essential throughout all classes and activities.

We strongly encourage parents/guardians to promptly inform coaches of any safety-related concerns they may observe. This assists us in maintaining a safe environment for everyone.

Coaches may communicate safety concerns to parents/guardians in order to ensure the safety of all gymnasts. This collective effort plays a crucial role in upholding the safety standards within our centre.

Medical Attention

Parents/guardians are responsible for ensuring that all relevant medical details and contact information remain current within our database.

In cases where your child has a severe allergy or a medical condition requiring the presence of medication during their time at Jets Gymnastics, you may request a “Gym Joey” bag from a coach. This specially designed high-visibility bag is intended for bringing necessary medication to the gym. Placed strategically, it allows our coaches to offer prompt assistance to your child if the need arises.

In situations where immediate medical attention is required and neither parents nor emergency contacts can be reached, you give consent to your child being treated by a medical practitioner as arranged by Jets Gymnastics.

Jets Gymnastics will call an ambulance for all major injuries. All costs related to seeking medical attention on behalf of your child are the responsibility of the parent/guardian of the child concerned. Parents should consider having ambulance cover and private health insurance in case of a medical emergency involving their child.

Insurance

Accident insurance may cover injuries sustained whilst in the process of doing gymnastics at or with Jets Gymnastics. It is required to report all claims to our insurance provider within a 30-day period following the accident – www.sportscover.com/claims/.

For cover of physiotherapy, chiropractic, or other specialist treatments, a referral must be obtained from a qualified medical practitioner before seeking assistance from the specialist.

Insurance reimbursement doesn't cover Medicare and private health insurance expenses.

Member Conduct

Management reserves the right to refuse entry to any persons including members at its absolute discretion. Help us keep all members, gymnasts, and staff safe by following the gym rules:

Wait for a coach before class starts – no member is permitted to enter the gym until a coach welcomes you in.

Listen to all coaches – please respect our coaches and follow their instructions.

Be kind to others – inappropriate behaviour, physical, verbal or otherwise towards any employee, contractor, member, or guest, may result in cancellation of your membership and removal from the premises.

Follow the safety signs – look for the red signs when in the gym and follow these. Gymnasts will be guided by a coach.

No adults on the floor or equipment – equipment is for enrolled gymnasts only.

No flips or saults without coach permission – gymnasts should wear coloured t-shirts to each class and only perform flips or saults with coach permission.

Photo/Video Release

Jets Gymnastics may use photos and videos taken within the centre or online for both training and promotional purposes. In promotional usage, no personal information will be disclosed. Security cameras are operational within Jets Gymnastics centres to assist in keeping staff and members safe.

The release below provides your written consent, regardless of the circumstances under which the images are taken/recorded:

You authorise Jets Gymnastics to publish photos and videos taken of yourself and/or your children for use on social media platforms, publications, websites, and training-related content.

You release Jets Gymnastics from any expectation of confidentiality regarding your children and yourself and confirm that you are either the parent or legal guardian, with the right to authorise the use of their photos and videos.

You acknowledge that neither you nor your children will receive any financial compensation for the use of any images or publications featuring you or your child. Furthermore, you agree that involvement in any publications, social media, website, or training-related content produced by Jets Gymnastics confers no rights of ownership whatsoever. You release Jets Gymnastics, its contractors, and its employees from any liability pertaining to claims made by yourself or any third party in relation to your participation or the participation of your children.

